

**FRESNO, CALIFORNIA
CLASS SPECIFICATION**

NEIGHBORHOOD STANDARDS SPECIALIST

FLSA STATUS:

Non-Exempt

CLASS SUMMARY:

The Neighborhood Standards Specialist is the second level in a five level Code Compliance series. Incumbents are responsible for performing enforcement of complex Public Nuisance and Zoning codes.

Distinguishing characteristics within the class, based upon assignment are, at entry, responsible for assisting with and learning how to perform the essential duties of the classification under close supervision. Upon completion of training, positions are responsible for independently performing the essential duties of the classification.

The Neighborhood Standards Specialist is distinguished from the Code Enforcement Standards Specialist by its responsibility for performing complex Public Nuisance and Zoning code enforcement activities. The Neighborhood Standards Specialist is distinguished from the Neighborhood Services Specialist, which is responsible for enforcing complex Building and Public Nuisance and Zoning codes.

TYPICAL CLASS ESSENTIAL DUTIES: (These duties are a representative sample; position assignments may vary.)

**FRE-
QUENCY**

1.	Conducts field inspections of violations to the City's Public Nuisance and Zoning codes and/or illegal dumping, evaluating complex situations to determine infringements, enforcing codes, and coordinating the handling and resolution of violations with internal departments and/or external agencies.	Daily 30%
2.	Enters a variety of information into applicable databases regarding code enforcement activities.	Daily 20%
3.	Interacts extensively with the public to discuss and provide information on the City's Public Nuisance and Zoning codes and/or illegal dumping.	Daily 15%
4.	Prepares and disseminates correspondence and citations to code violators.	Daily 10%
5.	Conducts research to determine property ownership, history, approved uses, and/or other applicable items	
6.	Coordinates activities with other divisions, departments, and external agencies.	Daily 5%
7.	Consults with property owners and contractors on methods of abatement and to inspect contractors' work.	Occasion- ally 5%

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8.	Participates in legal hearings, serving as a witness.	Occasion-ally 5%
9.	Performs other duties of a similar nature or level.	As Required

Training and Experience (positions in this class typically require):

- Two years experience as a Cody Enforcement Specialist;
- OR
- Associate's Degree in related field is required;
- OR
- An equivalent combination of education and experience sufficient to successfully perform the essential duties of the job such as those listed above.
- Qualifying experience may be substituted for college units.

Licensing Requirements (positions in this class typically require):

- Basic Class C License

Knowledge (position requirements at entry):

Knowledge of:

- Database management principles;
- Recordkeeping principles and practices;
- Customer service policies, principles and practices;
- Applicable Federal, State and Local laws, codes, ordinances, policies, procedures, rules and regulations;
- General writing principles and report writing techniques.

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Skills (position requirements at entry):

Skill in:

- Providing customer services
- Organizing and maintaining accurate technical, complex, sensitive, and or confidential records and files
- Developing, maintaining and monitoring database records
- Using computers and applicable software applications
- Prepare and proofread clear, concise, and comprehensive reports, records, and other written documents
- Dealing tactfully with difficult people both telephonically and in person
- Interpreting, applying and explaining applicable laws, codes, ordinances, policies, procedures, rules and regulations
- Dealing tactfully with difficult people both telephonically and in person
- Communication, interpersonal skills as applied to interaction with coworkers, supervisor, the general public, business, organizations, elected and appointed officials, media, etc. sufficient to exchange or convey information, give/receive work direction

Physical Requirements:

Positions in this class typically require: feeling, finger dexterity, grasping, hearing, repetitive motions, seeing, talking, bending, kneeling, lifting, reaching, standing, stooping, walking, balancing, climbing, crawling, crouching, pulling and pushing.

Light Work: Exerting up to 20 pounds of force occasionally, and/or up to 10 pounds of force frequently, and/or negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for Sedentary Work and the worker sits most of the time, the job is rated for Light Work.

Incumbents may be subjected to moving mechanical parts, electrical hazards, vibrations, fumes, odors, dusts, poor ventilation, adverse weather conditions, environmental hazards, gasses, chemicals, oils, work space restrictions, inadequate lighting, intense noises, travel and disruptive people.

Note:

The above job specification is intended to represent only the key areas of responsibilities; specific position assignments will vary depending on the business needs of the department.

Classification History:

Draft prepared by Fox Lawson & Associates (LM)

Date: 12/2007

Reviewed by the City of Fresno

Date: 5/2008